## Quality Policy of Test Center "Standard-Service"

Quality Policy of Test Center "Standard-Service" is directed to achievement and maintenance of high level test work organization in legally regulated and legally unregulated spheres, professional competence of work performers, sufficient level of quality under any scope of test works, for ensuring all procedures are carried out impartially and transparently for the purpose of following public interests and Applicants needs satisfaction.

Basic sphere of services provided by Test Center includes certification, qualification, acceptance, periodical, type and other kinds of tests for telecommunication and radio equipment, computer aids and guard-purpose facilities, electrical household and office equipment, radio electronic household equipment.

Quality of work performance is considered to be our principal requirement and its guarantee is achieved by stability of quality management system, which provides:

- veracity and impartiality of test and measurement results (provided by administrative and financial independence of Test Center from producers, suppliers and consumers of products);
- applying of standardized test methods;
- normative accuracy of measurement and test carrying-out (provided by timely checking of test facilities, provision of appropriate conditions for their operation, as well as their proper maintenance);
- test performance quality control (provided by traceability of compliance with requirements of normative documents at all stages from registration of selected samples to issuing of approved test protocols);
- performance of activity in accordance with DSTU ISO/IEC 17025-2006/.

Declared quality policy is obligatory to implement for personnel of Test Center. During carrying out of works connected with Applicant, observance of the confidentiality is entirely ensured.

## Independence and impartiality

Test Center functions under conditions and according to the principals that do not permit the possibility of any unjustified, inner or outer, commercial, financial or other pressure and influence on personnel of Test Center which may negatively affect work quality. Generally, Test Center possesses properties of third party.

Test Center does not engage in activity, which may undermine confidence in independence of making decision and impartiality during carrying out of tests.

Director of "Standard-Service" SPCE

Pavlo A. Krokos